

ABSTRACT OF THE DISCLOSURE

It is difficult for the facility owner to decide a most suitable combination from many maintenance companies by himself. Further, it is difficult to evaluate
5 maintenance services only by price. In order to solve the above problem, when the facility manager is entrusted with management of the facilities from the facility owner, he analyzes the service characteristics of the facility maintenance companies, prepares combinations of
10 maintenance companies having a same service trend, and indicates maintenance information of the facilities and an evaluated value on the basis of opinions of users and the facility companies select maintenance services of facility management from the combinations by referring to
15 the evaluated value. In this case, the service evaluated value on the basis of the maintenance information of the facilities and users' opinions is also indicated at the same time.